

# Genomind® Privacy Statement

At Genomind, we are committed to protecting your privacy as a visitor to this Website and as our valued customer.

## Our Pledge

To our customers and patients who use our products and services, we offer this pledge: We will not sell, disseminate, disclose, transmit, share, lease or rent any personally identifiable information to any third party not explicitly authorized by you to receive your information except as we have disclosed to you in this Privacy Statement. We are committed to protecting your personal, private and health information.

## Security

In order to maintain data accuracy, and to ensure the appropriate use of information, Genomind uses a variety of reasonable technical, physical and administrative measures to safeguard your personal information, in accordance with current technological standards, and in full compliance with [HIPAA](#), [HITECH](#) and [GINA](#) requirements. In particular, the connections to and from our website where we collect and/or exchange data are encrypted using Secure Socket Layer (SSL) technology. However, no method of transmission over the Internet is 100% secure. Therefore, while we use commercially reasonable and appropriate means to protect your personal information, we cannot guarantee its absolute security.

Please recognize that protecting your personal information is also your responsibility. Please be responsible for safeguarding your personal information, password, and any other authentication information you use to access our website or services. You should not disclose your authentication information to anybody and should immediately notify Genomind of any suspected unauthorized use of your personal information or password.

## Information Collection

When you contact us through this website, you will provide us with certain personally identifiable information, including your email address. At any time, if you wish to no longer receive correspondences from Genomind via email, please contact us via the address listed on the [contact us](#) page or you may refer to the information provided within the Contacting Genomind section, below.

## Cookies

We use cookies on [genomind.com](#) and [mindfuldna.com](#) to provide you with the best user experience. For more information on how we use cookies, please see our [Cookie Policy](#).



## **Accessing your Information**

We strive to provide all our website visitors and our customers with the opportunity to access and update their personal information, if provided. If you have disclosed information to us via an on-line registration, you may access and provide us with an update of this information via the address listed on the [contact us](#) page or you may refer to the information provided within the Contacting Genomind section.

## **Changes to Our Privacy Statement**

From time to time, we may make a material change to this Privacy Statement. If we do, we will post and highlight the policy changes, and we will also attempt to notify you via email or take other reasonable steps to notify you. We reserve the right to change this Privacy Statement without providing you with advance notice of our intent to make the changes.

## **Individuals Located Outside the United States**

If you are located outside of the United States, please be aware that any information you provide to us will be transferred to the United States. By receiving our products or services and/or providing us with your information, you consent to this transfer.

## **Contacting Genomind**

If you have any questions or comments concerning our Privacy Statement or if you need to communicate with us, please feel free to contact us by mail, email or phone as follows:

Genomind, Inc.  
2200 Renaissance Blvd, Suite 100  
King of Prussia, PA 19406-2755  
Phone: 877.895.8658  
Email: [customerservice@genomind.com](mailto:customerservice@genomind.com)

